

Smart Homeowner's Guide

5 Kitchen & Bath Remodeling Secrets



**The Five Critical Keys to Ensure You
Get What You Want
Don't Blow Your Budget
Don't Make Costly Mistakes
and
WOW Your Friends and Neighbors
with Your New Kitchen or Bath**

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5 Kitchen & Bath Remodeling Secrets

We'll bet you know someone (maybe yourself) who has experienced a difficult, if not nightmarish, kitchen or bath remodeling project.

It doesn't have to be that way.

Based on our decades of experience, we've found there are 5 Keys to ensuring your kitchen or bath remodeling project goes as smoothly as possible.

Whether or not you use Interior Expressions for your kitchen or bath remodel, you'll do yourself a huge favor if you insist on these 5 steps being followed.

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Armed with this information, you will be able to make a more informed, intelligent decision.

SAMPLES of OUR WORK





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1. Start with a REALISTIC BUDGET

This is the #1 place most kitchen/bath remodeling projects go astray.

Most budgets are inadequate for what the homeowner really wants. This is due to a variety of reasons.

A. Most homeowners have never done a kitchen/bath remodel before, and therefore don't have a good sense of what things cost

B. Deceptive advertising by shady kitchen & bath remodelers

- For example, one local ad showing a couple beautiful huge kitchens reads...
*a complete 10 x 10 kitchen, with appliances and granite counters, for \$4,475**
* *Actual kitchen not shown*

— One of the firms doing such advertising told us personally, “the advertised kitchen doesn't exist. It's just to get people to call.”

- We call this “bait and switch” advertising: **illegal? unethical?**
- Do you really want to do business with this type of company?

C. Inadequate Allowances

- A complete budget should include allowances for finishes which you, as the homeowner, will be involved in selecting.
— For example: flooring, counters, light fixtures, plumbing fixtures, appliances, etc.
- A common way for shady contractors to make more money is to provide low-ball allowances in order to get the job. Then they hit you with costly “**change orders**”.
— When you select the finishes you really want, they make more money in the higher priced finish material
- Can you get the finishes for the allowance in their original bid?...Sure, but 99.9% of homeowners wouldn't be proud to show off their new kitchen or bath with the finishes you can get for the cheaper price

Some of the most common inadequate allowances are:

- Flooring
- Backsplash
- Plumbing Fixtures
- Light Fixtures
- Appliances

See Appendix B
for your sample
Budget Worksheet.



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D. Missing Allowances

Missing allowances is another way shady contractors make their bid lower. Then, when the item comes up during the remodeling process, the contractor will say, “Well it wasn’t included in my bid. It will be extra or you have to go buy it yourself.”

BUDGET BUSTER!

See the **BUDGET WORKSHEET** at the end of this report for a list of all the most common allowance categories. This is the worksheet we help our clients compile so they have the **TOTAL** investment to remodel their kitchen or bath.

There could be other allowances needed, depending on your specific project. For instance, you may decide to add or take out a skylight, or add an island.

- Some common allowances missed are
 - ___ Drawings
 - ___ Permits – including HOA approval, if needed
 - ___ Job-Site Toilet (if you don’t want “the crew” using one of yours)
 - ___ Backsplash

E. No Contingency

The nature of construction is such that it’s not a matter of **IF** unknown or unplanned items will come up, but **WHEN**.

And for this very reason, it is wise to have a contingency factor built into your total budget.

We recommend 5% - 10%, depending on the scope of the project. The smaller and simpler the project, the less contingency is needed. Skew your contingency toward the high end if you will be moving walls, especially load bearing walls.

Your contingency is often spent on things hidden in the walls: termite damage, dry-rot, improper or out-of-code original construction, wiring or plumbing and the like.

Contingency Examples

A. Small kitchen, no change in footprint, no new lights, just change light fixtures, new same size appliances, basic flooring and new sink & faucet.

Recommend 5% Contingency

B. Large kitchen, redesigned footprint, add/replace lights, add island with sink, in-wall oven vs. stove/range, move entrance to kitchen, add undercab lighting, elaborate tile floor layout, add skylight.

Recommend 10% Contingency



Before

El Conquistador Patio Home Makeover

While these homeowners were gone for the summer, we completely gutted their kitchen and replaced it with this beautiful modern and much more functional design.



"Interior Expressions helped guide us through the entire process and managed the entire job for us. We're sure they can do the same for you."

We love the finished project and are enjoying our new home."

Debbie & Jeff Burgess



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2. Pick the Right Team

The second secret is to pick the right team for your project.

Choose a Team Captain

- The key to the team is choosing the **TEAM CAPTAIN**, so to speak.
- Your team captain might be a kitchen & bath company, a general or remodeling contractor, a professional interior design firm, or you could decide to be the team captain yourself (**not recommended** unless you have extensive construction experience and proven local suppliers / subs).

Kitchen & Bath Company

If you select a kitchen & bath company as your team captain, their main interest is to sell you the cabinets. Cabinets are where they make most of their money.

They may have a contractor or remodeler license so they can oversee other construction aspects of the project, but must sub-out electrical, plumbing, and HVAC. They usually sub-out other aspects too, like carpenters, paint/drywall, and flooring installers. No kitchen and bath companies we know of have those trades on-staff; they just don't have enough volume to keep those trades busy full time.

They usually mark-up those subbed-out activities, so you may end up paying more.

Kitchen & Bath companies may sell flooring, counters and backsplashes, but usually don't sell other parts of the project you might need, such as...

- Lighting
- Plumbing fixtures
- Blinds / drapery
- Bar stools, or other kitchen furniture

They may send you to or recommend places, but you're pretty much on your own when it comes to the things you need for your project which they don't sell.

It's up to you to make sure all the other pieces "fit" to provide a cohesive look and feel.



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They usually are reluctant to offer advice on the coordination of items they sell you and the items they make you responsible to find. They rightfully don't want to be held accountable for the bar stools you selected not matching the cabinets or conflicting with the flooring. Making sure everything works together is what we, as Professional Interior Designers, do everyday.

General Contractor or Remodeling Contractor

Regarding kitchen or bath remodeling – from a practical standpoint, in Arizona, there is no difference between these two levels of license. Both must sub-out electrical, plumbing, HVAC and roofing.

They usually mark-up those subbed-out activities, so you may end up paying more.

Contractors usually are even more reluctant to offer advice on finishes, colors, lighting, flooring and the like. They might be good at construction related activities, but often know their sense of style is not something the homeowner should rely upon.

They may label their wife as their “in-house” interior designer, but this is usually just an additional profit center for them. If push comes to shove, do you think the contractor will stand up for his wife or you? Do you want to risk finding out?

Professional Interior Design Firm

A ONE-STOP professional interior design firm is your **logical choice**.

- Someone with extensive kitchen and bath remodeling experience
- Someone with direct access to both factory built and custom cabinets
- Someone with direct access to ALL the various components for your project: Cabinets, Counters & Hardware, Flooring, Lighting, Blinds & Drapery, Furniture, and everything else
- Someone who can give you professional advice on finishes, colors, pros & cons of different options and other design aspects
- Someone who can give you professional space planning advice
- Someone who can “see” and “understand” your total vision
- Someone who will make sure YOUR vision is achieved
- Someone with a proven “stable” of reliable, proven contractors & subs
- Someone like Interior Expressions



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Leverage

Another important aspect of who you select to be your team captain is what leverage or influence you'll have with them and their subs.

What does leverage mean?

- Leverage is being able to “jump to the front of the line”.
- Leverage is asking for “special favors” and not be charged for them.
- Leverage is being able to ask for special effort or consideration without being taken advantage of.
- Leverage is knowing there won't be any “corner cutting” to save time or money by the contractor or subs

Since most homeowners will do only one kitchen or bath remodel on their home (and everyone knows this), the homeowner has minimal leverage with the contractor, kitchen & bath company or their subs.

Why is this?

Because the contractor or kitchen & bath company, and certainly their subs, know your current project is probably the last job they will ever do for you.

They may provide you good quality and service, but will they go out of their way, when *really* needed, knowing they may never do business with you again?

At Interior Expressions, we want to create **clients for life**, because we want you to come back for everything else we can do for you.

Designer Leverage

A One-Stop professional interior design firm, like Interior Expressions, brings our leverage with our contractors and subs to work for you.

We gain leverage which benefits you by being – in essence – the sales and marketing force for our contractors and subs. We provide so much work for our contractors and subs, they always go the extra mile for our clients when it's needed.

Of course, we don't take advantage of our leverage, but we always know we can ask for a special favor when it's really needed for our clients.



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Quality – Service – Price

Do you really want the guy with the cheapest price to be responsible for what is probably your single most valuable physical asset?

Kitchen and Bath remodeling is like every other business... **It is impossible to get the highest quality and best service at the lowest price.**

There are several questions to ask yourself about someone who says they can give you the best quality and service at the lowest cost:

- **What corners are they cutting?**
- **What did they miss or leave out?**
- **What happens if they can't finish the job because they bid so low?**

Famous Quote

"The bitterness of poor quality remains long after the sweetness of low price is forgotten"

Benjamin Franklin

Superior Value

Our clients don't want to waste their hard earned dollars. None of us do.

Our clients are more concerned about getting the BEST VALUE for their money.

Our clients usually define BEST VALUE as a combination of ...

- **High Quality & Durable Products**
- **Outstanding Service**
- **Least Hassle**
- **Craftsmanship in Installation**
- **Attention to Detail**
- **Fair Price**

Is a Superior Value what you are looking for?

If so, make sure you select the Team Captain who can provide you a Superior Value, like Interior Expressions



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Vision

It is vital you choose a Team Captain who can see YOUR VISION for your kitchen or bath remodel, and even more importantly, can see YOUR VISION for your entire house.

Since most kitchen and bath remodelers only do kitchen and baths, how can they take into consideration what you want to achieve with your entire living environment.

Contractors usually don't get involved with paint colors, blinds or drapery, furniture, lighting selections, etc. How can they take those things into consideration if they are not involved with such things?

A professional interior design firm will want to know about ALL aspects of your home you might want to address in the future. They can advise you on the best sequence for projects and help you avoid costly mistakes by having to re-do something because it was done out of sequence.

For instance, it might make sense to remodel/reconfigure your master bedroom prior to remodeling your master bath, depending on your particular circumstances. If you charge gung-ho ahead with a master bath remodel, you might have to redo part of it or live with unwanted compromises on the master bedroom remodel to avoid a costly redo.

Do you really want to be put in this position?

References

Checking references is always a good idea. Keep in mind – a contractor would be really stupid to give you references which turned out badly.

If possible, we suggest you visit a couple completed jobs and a couple which are currently under way. Logistics may be difficult, but you should at least try.

With the contractors and subs we work with, we've already done the due diligence of checking out references and their work. Plus, we have additional leverage with our contractors and subs.



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Licensed – Bonded – Insured

Whoever you use, you'll want to make sure they are licensed by the Arizona Registrar of Contractors (ROC) and if they have any complaints.

You can check for a valid license and complaints at

<http://www.azroc.gov/forms/contractorsearch.html>

All you need is the license number or company name. Status – make sure the status is CURRENT

Interior Expression's ROC number is **226418**.
Check us out.

A **BOND** is actually an insurance policy the contractor buys. The bond will pay to complete your job if the contractor doesn't. You can see if the contractor is bonded on the ROC website as well.

INSURANCE – there are two types of insurance you must require any contractor or sub to have:

1. Liability Insurance – pays if the contractor does property damage, theft or someone other than the contractor's personnel gets injured (like you).
2. Workers Compensation Insurance – this protects the homeowner from being sued if a worker gets hurt on the job. Without this vital insurance, the worker could sue you, the homeowner, if they get injured.

Unlicensed Sub Booted

We routinely check the license and insurance status of all subs and contractors we recommend.

During a recent check we found one sub had not renewed his license on-time and his insurance had expired.

Even though the sub did good work for our clients, we immediately removed him from our approved contractor list until he got back in compliance.

INSIDER TIP: As with most professions, someone having a valid ROC number does not mean they will provide quality work, use the proper materials or provide good service. There are good contractors and shady operators. Buyer beware!

You can try to determine all this yourself, or use the experience and knowledge of a professional interior designer as your advocate, and leverage their proven contractors and subs.

Master Bath Makeover

This client, like many, had no need for a large tub. Also, the shower was accessed through the toilet room. Very poor design.

We removed the tub, reconfigured the shower to create a spacious walk-in shower with a rain head, and replaced the dated cabinets, counter and flooring.

Now the homeowners have a luxurious master bathroom to enjoy daily.



In master baths with two sinks, we often place a tower cabinet between the sinks. This gives each of the homeowners their own defined space. The tower also provides added storage space.



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3. PLANNING and COORDINATION are KEY

Time, money, hassle and frustration can be saved with proper planning and preparation.

The planning starts with a complete and accurate budget, as we discussed above.

The coordination of all the different pieces of the puzzle is one of the **most critical** aspects to ensure your remodel goes smoothly, especially after demo starts.

Inadequate planning and coordination could cause lengthy delays in completing your project.

Only you and your family would know how much hassle it would be to live without a bathroom for a few weeks. Most could make do by using other bathrooms in the home. Being without a functioning kitchen is an entirely different matter. We don't realize how much we use our kitchen until it's not there.

Communication is Vital

No matter who you use for your kitchen or bath remodel, there are many different "pieces" which must be coordinated. How many will depend on the scope of your project.

If the right people are not informed, on a timely basis, of schedule changes, material delays or other key information, your project schedule will probably suffer.

HASSLE TEST: Try doing without your kitchen for a whole day. Imagine your refrigerator is in another room or your garage. Don't use the sink, microwave or oven. Don't even walk through your kitchen, because you might not be able to during construction.

Then imagine what it would be like to be without a functioning kitchen for an EXTRA 4 – 6 weeks due to inadequate planning and coordination.

WHY WE MINIMIZE THE HASSLE FACTOR

This is why we push our suppliers and subs to do EVERYTHING POSSIBLE to minimize the hassle for you and your family... *You deserve nothing less.*

Couldn't have done it on my own

I had a wonderful experience working with IE. I'm most pleased with the creativity the designer brought to the project, which I never could have achieved on my own. My biggest challenge is being able to visualize and IE was very good in helping with that part. **Debbie Drysdale, CEO - Oro Valley**



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Key Difference

If you use a Kitchen & Bath company or contractor, planning and coordinating some aspects of the project may fall on you, like...

Selecting, buying, receiving and storing the

- Flooring
- Lighting
- Blinds and/or drapery
- Plumbing fixtures
- Appliances
- Etc.

See **Appendix C** for an example of a Kitchen Remodel Timeline

Do you have the knowledge and experience to do the planning and coordinating which may fall on your shoulders?

Do you have the time?

Do you want the responsibility?

Interior Expressions' ***Kitchen Concierge Service*** eliminates your need to do any of the planning and coordination.

We take care of everything for you (and so much more).

See **Appendix A** for detailed information about Interior Expressions' industry leading ***Kitchen Concierge Service***.

Advocate in Our Corner

It's truly been a pleasure working with you. Your assistance and expertise in all facets were invaluable.

We always felt we had an advocate in our corner.

*When we start planning another home project, you'll be the first we call. We are **recommending you to our friends and neighbors** who have complimented us on our home improvements.*

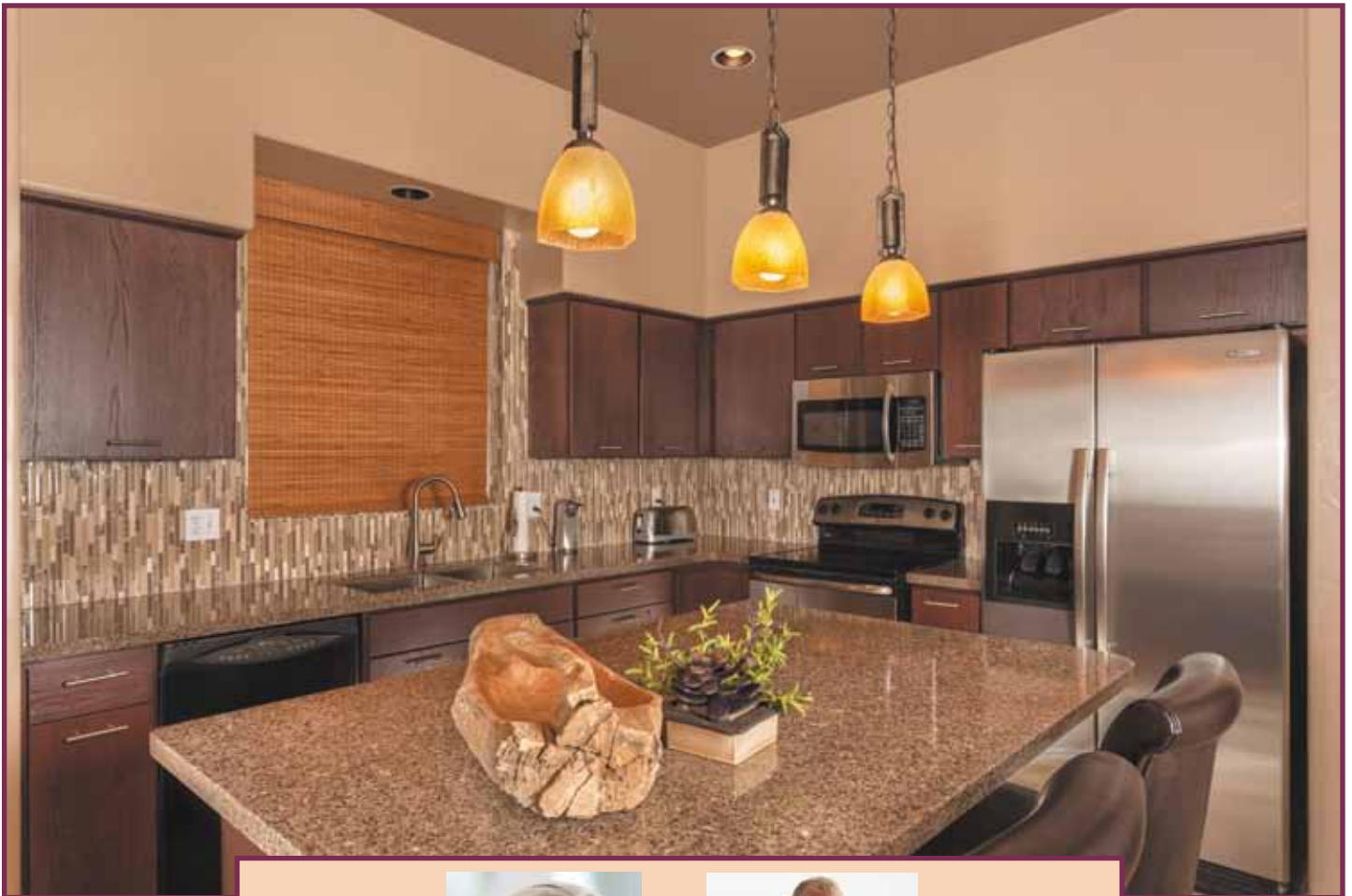
Peggy & Jon Grantham - SaddleBrooke



REFACING CABINETS An Option Worth Exploring

Not all kitchen remodels have to use new cabinets. For this remodel, we refaced the cabinets and made new sleek modern doors and drawer fronts.

Refacing cabinets can save 30-40% vs. new cabinets. This is just another way we help our clients get the most value for their hard earned dollars.



*"You're a cross between Candice Olson and Mike Holmes."
(HGTV & DIY Network Stars)*

Mark Porter, Tucson



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4. Don't start demo until EVERYTHING is HERE

One of the biggest mistakes made in Kitchen and Bath remodeling is **ASSUMING**.

- Assuming everything was ordered.
- Assuming everything has been received.
- Assuming everything was shipped correctly – no mistakes.
- Assuming everything was received with no damage
- Assuming all the subs will be available when you need them

Because there are so many different components and “moving parts” in a kitchen or bath remodel, something going wrong with just one piece of the puzzle can cause major delays or extra costs.

When there is not a **single point of contact** for the planning and coordination of the various “moving parts” it is much easier for something to go wrong or fall through the cracks.

If you use Interior Expressions, we will be the **single point of contact** responsible for planning, coordinating and orchestrating all the “moving pieces”.

Here's what you'll want to check before demo starts:

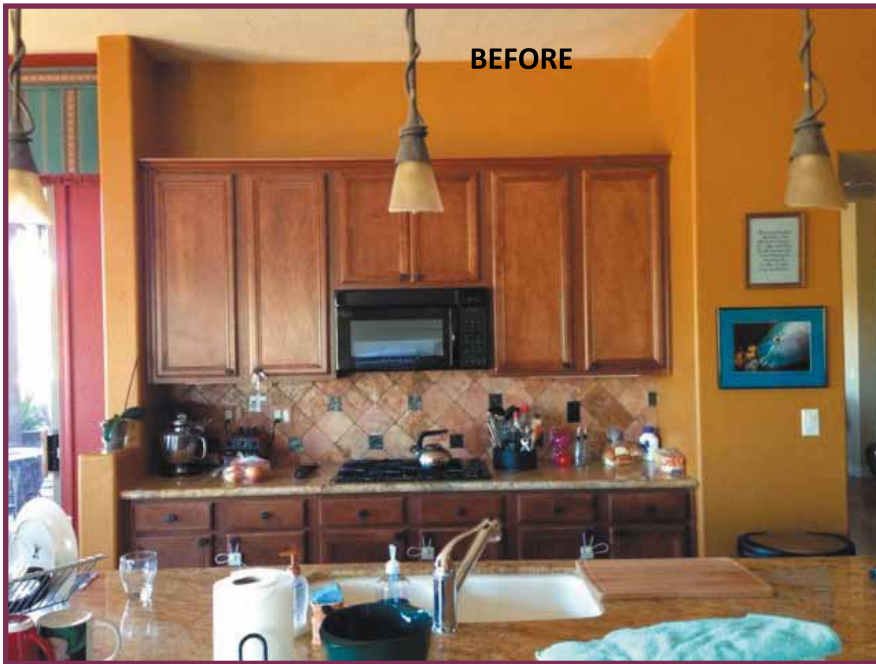
- Cabinets – received, correct, un-damaged (we check each box to be sure)
- Plumbing Fixtures (we have delivered to us and checked for completeness)
- Counter Slab – selected slab ready at fabricators
- Lighting – (we have delivered to us and checked for completeness)
- Flooring – in-town and ready for delivery
- Backsplash – in-town and ready for delivery
- Appliances – in-town and ready for delivery
- Vent hood
- Window Treatments
- Bar Stools and/or Nook Dining Set

Why we do it this way?

We want your kitchen or bath remodel to be as easy and hassle free as possible – for you .

The last thing we want to happen are delays once demo has started.

The hassle factor for you and your family goes up significantly with delays, so we do everything we can to prevent them.



BEFORE

NO FOCAL POINT SOLVED

This kitchen had no focal point. Now the hood and backsplash create an elegant focal point.

A design error that many kitchens suffer from was corrected in this kitchen by replacing nearly all the lower doors with drawers.

Drawers are more efficient and effective storage. Storage space was increased by 50% in this kitchen with that one simple change.



BEFORE

Moving the refrigerator next to the oven and microwave eliminated the chopped up look, feel and flow in this kitchen.





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5. Have an Experienced ADVOCATE working for you

ad·vo·cate [n. ad-vuh-kit]

a person who works for or in behalf of another; proponent; champion; supporter

Having a ONE-STOP professional interior design firm as your advocate for your kitchen or bath remodel may be your wisest decision in the whole process.

When was the last time you did a kitchen or bath remodel? Maybe never?

Even if you have done such a remodel before, it has probably been a while, right?

How much have things changed in the world of kitchen and bath remodeling since your last remodel?

Constant Change

Things change so much in only a year. We annually attend the premier industry trade shows to stay current on the latest methods, materials and suppliers – The **International Builders Show** (IBS) – presented by The National Association of Home Builders and the **Kitchen and Bath Industry Show** (KBIS)



**Kitchen and Bath
Industry Show**

Avoid the Hassle and Mess

Having an advocate looking after your best interest makes it possible for you to be gone during the demo and construction process.

Maybe take a vacation? If you are a seasonal resident, the work can be done while you are at your other home.

Concierge Service

Check out the special services we provide as part of our industry leading **Kitchen Concierge** program.

We think you'll be amazed at the lengths we go to so you have the **best possible kitchen or bath remodeling experience possible.**

Work Done While Gone

We were mildly apprehensive at first, knowing major work would take place in our absence. IE has proven over and over that we can confidently leave and return, months later to a job beautifully done.

Jim & Nicole Whitenight, FBI & R.N., retired - Oro Valley



5 Kitchen & Bath Remodeling Secrets

A Dozen Reasons

Here are 12 reasons why it is **smart** to have a ONE-STOP professional interior design firm, like Interior Expressions, as your **advocate** on your next kitchen or bath remodel.

1. Ensure YOUR vision is achieved
2. Achieve a professional, cohesive look and feel
3. We'll help you create your Plan – Investment – Timeline
4. LEVERAGE – with our contractors and subs to your advantage
5. Only one point of contact for coordination and communication
6. ONE-STOP Shopping
 - No running all over town – fighting the insufferable Tucson traffic, wasting your valuable time
 - Access to products contractors don't have
7. Be your “eyes and ears” when you can't be there
 - Especially important for seasonal residents or if you will be out of town during the demo/construction process
8. Translate “contractor talk” so you fully understand what is going on
9. Help avoid costly mistakes
10. Provide Options you or a contractor may not know of
11. Make sure you are “covered”
 - Permits
 - Insurance
12. Your new kitchen or bath will **WOW** your friends and neighbors

FREE NO-OBLIGATION OFFER

One of our Professional Interior Designers will meet with you at your home to discuss your Kitchen and/or Bath Remodeling desires.

Your Professional Interior Designer will provide you with ideas, options and opportunities, review budget considerations and point out obstacles to consider.

CALL TODAY TO SCHEDULE YOUR
FREE NO-OBLIGATION Kitchen or Bath Consultation

520-825-8256

No High Pressure...Just Honest Answers

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Kitchen / Bath Concierge Service

Our Kitchen/Bath Concierge Service is how we ensure the primary benefits and value we provide our Kitchen/Bath Remodeling clients are delivered as promised:

1. **Easy One-Stop Shopping** – so you don't run all over town or deal with multiple subs
2. **No Hassle** – To Minimize the possibility of delays once demo has started
3. **Fast Demo/Install** – so inconvenience to you and your family is minimized

	Service Included	Benefit to YOU
1	Professional Design with detailed drawings and specifications	No Surprises – No Misunderstandings
2	Scope of Work for Subcontractors	More Complete Bids; Minimizes chances of Change Orders; Apples to Apples comparison
3	Written Timeline – broken down by major steps	You can plan your life accordingly
4	Review and Advise on Bids from Contractors	To Ensure Completeness & No Surprises
5	Appliance Shopping Trip & Our Preferred Contractor Pricing	Help you navigate the complex process of appliance selection, and pass on our preferred contractor pricing for best value to you
6	Ensure All Materials On-Hand Before Demo Started (counters; tile; hardware; appliances, lighting, etc.)	No delays after demo due to materials
7	Pre-Staging Cabinets to Ensure all are correct and no shipping damage	Prevents weeks or months delay due to factory error or shipping damage
8	Pre-Demo meeting to review process and timetable	So there are no surprises
9	Expedited Counter Service	You get a useable kitchen ASAP
10	Contractor and/or Sub Oversight & Coordination	Eliminates finger pointing and delays
11	Preliminary Walk-Through to Create Punch List	Ensures all final details are completed promptly
12	Final Walk-Through With Written Checklist	Ensures all Punch-List Items are Completed
13	Lifetime Installation Guarantee	Peace of Mind that all is installed correctly
14	Proof of Contractor License, Liability & Workers	To protect you if contractor fails to do their job or if

OPTIONAL SERVICES for Projects While You Are Away (additional fees may apply)

15	Packing & Un-Packing Kitchen Contents	Eliminate these time consuming tasks for you
16	Weekly Updates between Order & Demo Start	You're not left wondering where things stand
17	Timely updates during the entire process	Includes photos of work as it progresses
18	Web-cam to view real-time activity. (On-Site Internet access required)	Enables you to view activity as it happens or check on each day's accomplishments



Kitchen & Bath Investment Worksheet

Client: _____

Room: _____ **Date:** _____

		Investment \$	Notes / Comments
	Design		
	3D Drawings		
	Concierge Service		
	Permits		
	HOA Approval		
Construction Services (by Contractor)			
Products & Finishes			
	Cabinets		
	Glass for Cabinets		
	Cabinet Hardware		
	Cabinet Organizers		
	Counters		
	Backsplash		
	Flooring		
	Under-Cab Lighting		
	Electrical / Lighting		
	Plumbing Fixtures		
	Appliances		
	Window Treatments		
	Exhaust Hood		
	Bar Stools / Nook		
Other (as project calls for)			
Contingency			Recommend 5%-10%
INVESTMENT TOTAL		\$0	



Kitchen & Bath Timeline Projection

Client _____

Room _____

Date _____

		Week # from signed contract											
	Comments	1	2	3	4	5	6	7	8	9	10	11	12
Design		X											
Drawings			X										
Permits						X							
HOA						X							
Order Materials													
Order Cabinets	6-8 Wk LT	X											
Order Other Materials		X											
Appliances Ordered	4 WK LT		X										
Materials Received													
Cabinets							X						
Other Materials							X						
Confirm all materials received, accurate, no damage								X					
Set Tentative Demo Start Date					X								
Construction Activities													
Empty Room Contents								X					
Demolition									X				
Other Construction									X				
Rough Electrical										X			
Rough Plumbing										X			
Rough HVAC										X			
Drywall Work										X			
Preliminary Painting										X			
Install Lower Cabinets											X		
Template for Counters											X		
Install Upper Cabinets											X		
Install Flooring											X		
Finish Electrical												X	
Finish Plumbing												X	
Finish HVAC												X	
Finish Painting												X	
Preliminary Walk-Through												X	
Complete Punch List													X
Final Walk-Through													X



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**Your ONE-STOP Solution
for Distinctive Home Interiors**



***Full Service Interior Design • Kitchen/Bath & General Remodeling
Cabinets & Counters • Flooring • Window Treatments • Lighting
Furniture & Upholstery • Accessories • Rugs
AND SO MUCH MORE!***

Proudly Featuring Made-In-The-USA

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CABINETRY

We are Tucson's Exclusive Fieldstone Dealer

**11015 N. Oracle Road, Suite 121
Oro Valley, AZ 85737
(In Oro Valley's Steam Pump Village)**

**Hours: M-F: 9:00am - 5:00pm • Sat: 10:00am - 3:00pm
and by Appointment**

520.825.8256

www.InteriorExpressionsAZ.com