

- ◆ Best of HOUZZ Award
- ◆ Far East Transition to Tucson
- ◆ New Addition to the "Team"
- ◆ 4th of July Trivia

Your ONE-STOP Solution for Distinctive Home Interiors

Molli Bryn in her new big girl's bed.



Molli's Memo

With my new little sister coming in October, I convinced Mommy and Daddy to get me a *big girl's* bed. Then my little sister can have my hand-me-down crib. I broke it in well for her.

Molli Bryn, Nana's first granddaughter

Interior Expressions awarded Best of HOUZZ Customer Service Award

I'm really proud that our team was recently selected for the Best of Customer Service Award by the home improvement website HOUZZ.

HOUZZ Customer Service honors are based on several factors, including the number and quality of client reviews we received in 2015.

I want to personally thank all our clients who provided 5-Star reviews on HOUZZ which helped us achieve this award.

This award is personally fulfilling in that one of the core principles I had when I first envisioned Interior Expressions was SUPERIOR customer service.

I want our customer service to adhere to the golden rule...*Do unto others as you would have done unto you.*

The goal I have, and stress to our team constantly, is we don't want just *satisfied* clients, we want *HAPPY* clients.

My belief is *HAPPY* clients, versus just *satisfied* clients prove we are providing a superior value. Happy clients will be better ambassadors for Interior Expressions and more likely to refer others, which is good for the growth of our business.

Hopefully you are a *HAPPY* client. If not, please give me a call to tell me why your are not happy with your IE experience, I truly do want to know.

If you are a *HAPPY* client please consider providing us a 5-Star review on HOUZZ.com to help us achieve the same award next year.

Until Next Month,



Betty Jones

Thank You for Your Referrals

Doris & Will Medlicott referred Marti & Ron Yocum

Sandra & Doug Sowell referred Joyce Malcolm

Linda Wright referred Connie & Charlene Leach

Referrals are the lifeblood of our business. Thank you for these and all your referrals

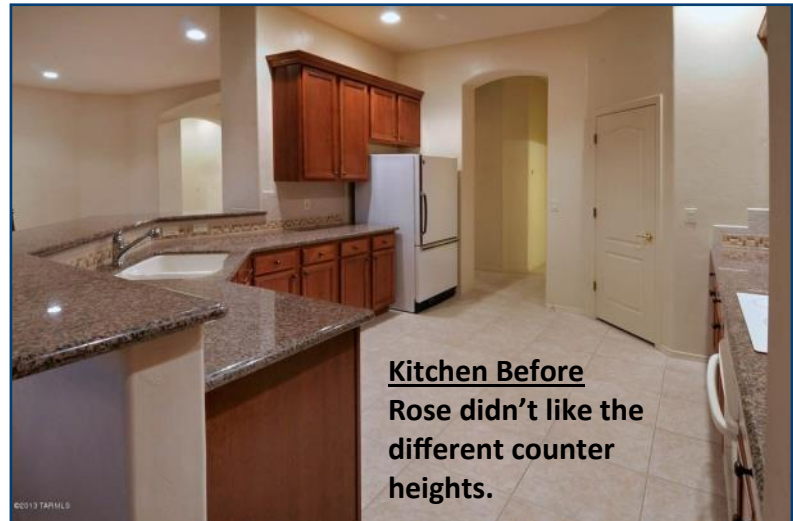
Far East Transition to Tucson

Rose V. moved to Tucson from Hawaii in late 2014, to be closer to her son. Rose lived an exciting life as a nurse in several far east countries, including Vietnam.

Rose met her future husband in Vietnam, and gave birth to her son and daughter in Saigon.

Rose and her husband collected an eclectic variety of far east artwork during their many years together. Making this artwork work in a Tucson style home was a new and exiting challenge.

Rose was referred to us by the realtor who sold her the house. Rose was very appreciative for the referral, since she had no idea where to go for help.



Kitchen Before
Rose didn't like the different counter heights.

General Changes

The home had walls which were quite pink. The tile and carpet also needed to be replaced. We repainted the entire interior of the home a Gourmet Honey color, with accent walls in the kitchen and living room.

We selected a beautiful Acacia engineered flooring for her living room, foyer, office, master bedroom and all the hallways.

Kitchen Makeover

The original kitchen had maple cabinets which were faded by UV rays from the kitchen skylight. We added a UV film to the skylight to still allow light in, without the harmful UV rays.

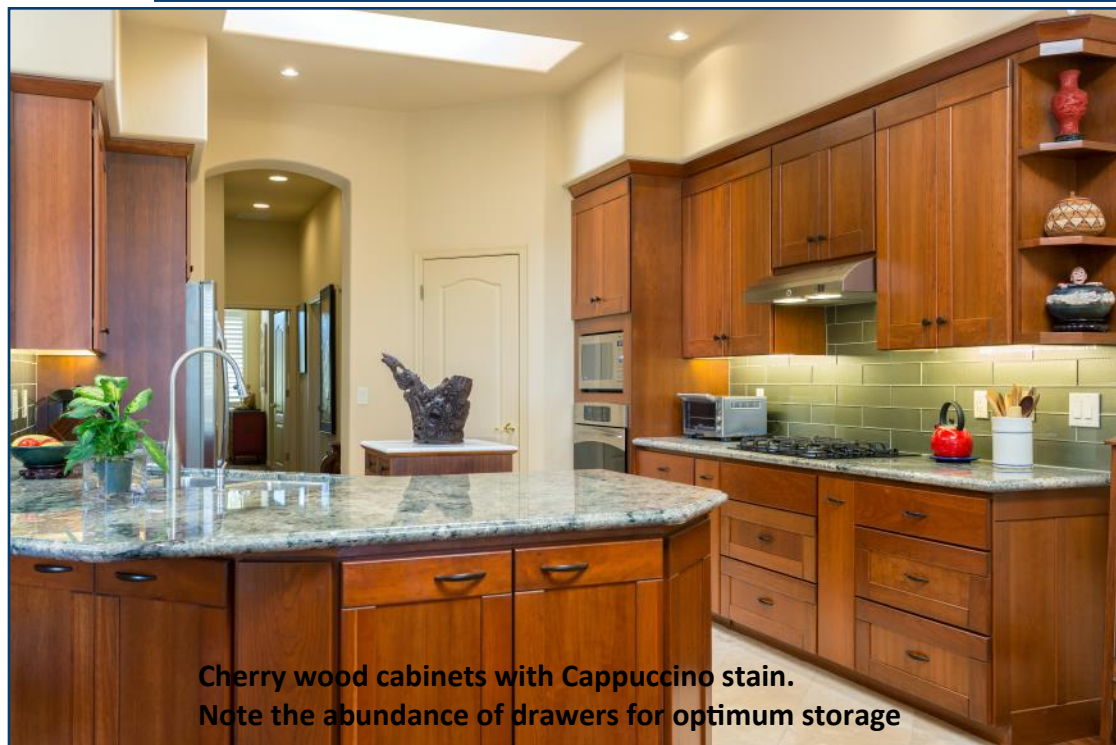


The teak island on wheels, which Rose brought from Hawaii works well for storage and prep space.

An example of the attention to detail we bring to all our clients are the spice and oil pull-outs to the both sides below the cooktop, and the tray/platter storage above the microwave.

Making the counters all the same height allowed us to add additional storage around the outside perimeter of the main counter.

The Shangri-La polished granite with a beautiful mixture of green and ivory, along with an ogee edge, compliments the cabinets and flooring.



Cherry wood cabinets with Cappuccino stain.
Note the abundance of drawers for optimum storage

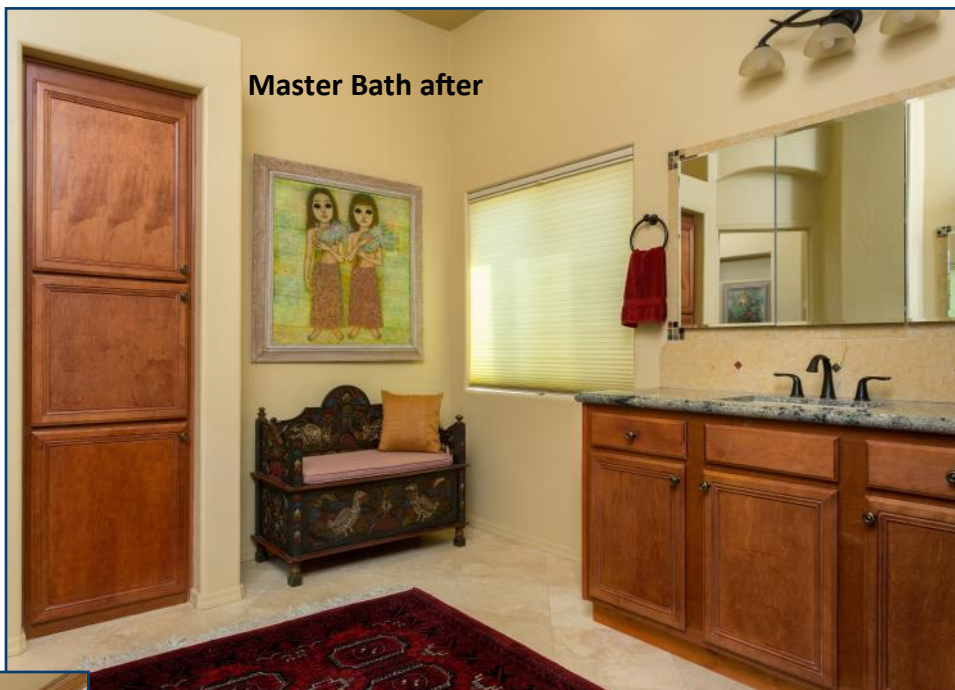
Master Bath Remake

The master bath didn't quite meet Rose's needs.

We removed the water closet wall, adding a pony wall to the side of the RH sink. We also deleted the tub, allowing a sitting area for dressing. We are removing many tubs for clients, as they are not used or are difficult to get in/out of.

We inserted large mirrored medicine cabinets in the wall above each vanity, deleting the previous side versions.

We also added a lighted make-up mirror with 7 times magnification for the detail work (I'm jealous).



Betty was very easy to work with, listened to my concerns about the house and presented great options to resolve them.

I particularly enjoy my large granite island, and cooking in my new kitchen.

The colors updated the home, complementing my treasured artwork from our world travels.

Rose V., Tucson



Powder Room

Due to the client's travels all over the world, we selected from her treasures a beautiful teak mirror. We added a very simple cabinet to play off the movement in the mirror.

We added a woven shade and some of Rose's great artwork to balance the movement in the room.



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On Wednesday, June 23rd at 7:52am our beloved Showroom Manager, Amorie, gave birth to her second daughter, Madelyn.

Madelyn weighed in at 7 lbs. 14 oz. and measured 20" in length.

Madelyn and Amorie are doing great. Steve too.

Amorie looks forward to nurturing Madelyn over the coming few months, and returning to Interior Expressions this fall.

This news arrived just before press deadline for the newsletter, so we'll have a picture of Madelyn for you next month.

4th of July Trivia & Fun Facts



Is there something written on the back of the Declaration of Independence?

Yes. It might not be a treasure map as Nicholas Cage's character claims in "National Treasure," but there is apparently a message written upside down at the bottom of the signed document: "Original Declaration of Independence dated 4th July 1776." It's not known who wrote it or when. Since parchment was usually rolled up during the Revolutionary War years, it's thought this memo served as a label.

Three of the first five presidents died on the Fourth of July:

John Adams, Thomas Jefferson and James Monroe. Adams, the second president, and Jefferson, the third, died on the same day in 1826, the 50th anniversary.

Calvin Coolidge is the only President to be born on the Fourth of July.

John Adams would think the country is celebrating Independence Day on the wrong date:

Adams wrote that July 2nd, the date the Second Continental Congress voted in Philadelphia to declare independence from Britain, not July 4th, would be the day patriots celebrated their freedom. "The Second Day of July 1776, will be the most memorable Epochal, in the History of America," Adams wrote on July 3rd. "It ought to be solemnized with Pomp and Parade, with Shews, Games, Sports, Guns, Bells, Bonfires and Illuminations from one End of this Continent to the other from this Time forward forever more."

When did the Fourth of July become a legal federal holiday? 1938

What is the true day the USA achieved independence from Britain?

Genuine independence was secured on September 3rd, 1783 with The Treaty of Paris in which Great Britain formally abandoned any claim to the United States.

Made in the U.S.A.?

Sadly, the majority of our nation's flags and patriotic paraphernalia in relation to the Fourth of July are actually made in China and Mexico, not the U.S.